

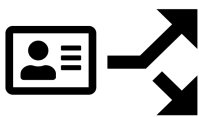
Pathology Use Cases

Enabled Workflows





Critical Results Notification

Foxo enables the outbound transmission of links via SMS or email to notify external referrers or on-call Hematologists of critical results based on urgency. This functionality empowers doctors and administrators to efficiently notify external recipients of urgent results, engage in live dialog about those results, seamlessly share files, links to cloud-based pathology results, and start a video call when necessary. The communication is initiated from within the organisation bringing externals into a secure chat thread, where they receive a designated Case (e.g. Episode numbers) for future reference. This feature supports synchronous or asynchronous dialog, file sharing, and provides read receipts and an audit history for efficient tracking and later access. Prompt email or text notifications ensure rapid access to the Cases for swift resolution and efficient clinical information exchange.



Second Opinions / Share Significant Findings

Foxo facilitates the sharing of learning opportunities and collaboration among colleagues, effectively breaking down the barriers of a dispersed workforce. Pathologists can discuss unusual cases or seek second opinions using Foxo's powerful Patient Cards and Case Management workflows within their network. This functionality allows real-time sharing of results, files, links to a cloud-based viewer, and pathology images with a zoom capacity for enhanced picture quality. This feature supports synchronous or asynchronous dialog, and provides read receipts and notifications ensuring streamlined communication and collaboration. Importantly, Foxo ensures that all privacy compliance requirements are met when collaborating on patient information, safeguarding sensitive data and maintaining

	<p>confidentiality.</p>
	<p>Integrated Collaboration and MDT</p> <p>Functioning as both a standalone and a Microsoft Teams-integrated media-rich MDM application, Foxo facilitates the submission of cases/episodes to a designated team prior to an MDM (Multidisciplinary Meeting). Within the MDM, team members can assign notes, act as a scribe, and use the '@' mention feature to engage other participants for necessary actions. Foxo's calling feature enables seamless real-time video collaboration for rapid discussion on results, information sharing, or decision support, connecting users from any organisation. Additionally, Foxo allows users to seamlessly view current environments (Cases/Patient Cards) within MS Teams and consolidate MDT functionality, thereby enhancing collaboration and information sharing.</p>
	<p>Patient Connect</p> <p>Patient Connect offers patients a secure chat platform providing them with an alternative communication channel to email and phone. Patients can easily contact the business via 1-click or QR code to coordinate bookings, share images and documents. The synchronous and asynchronous communication flow allows patients to communicate in either real-time with your team or leave messages at their convenience. Patient Connect also features secure file upload capabilities, enabling patients to quickly and safely share their referral documents by taking a photo and securely sharing it via the chat. Notifications and read-receipts ensure effective communication throughout the patient engagement process.</p> <p>Foxo's Patient Connect can be shared directly with patients as a link or embedded on marketing assets such as your website or referrals. Additionally, its seamless integration with MS Teams allows you to invite patients into the MS Teams environment without the need for a Foxo or MS Teams account, ensuring a hassle-free experience for all parties involved.</p>



Referrer Connect

Foxo offers a dedicated inbound communication channel for your referrers and external network for decision support, to request information on reports, scans, results, or other tech support without the need to install an app or create an account. This service helps reduce missed calls from referrers, enhances the referrer experience, and alleviates phone queues for patients. Notifications and read-receipts ensure the efficient and comprehensive clinical information exchange and management.

By simply embedding an encrypted Foxo URL in outgoing report templates or DICOM viewers recipients such as GPs and specialists can initiate discussions directly from the report. They can discuss clinical cases, seek guidance on booking tests, or request diagnostic images and reports. This message thread can be directed to a clerical team or triaged to clinicians as needed. Importantly, all communication is securely saved for later access, ensuring a complete record of interactions.

Use Cases per Cohort

Pathologist

- Seamless 1-click patient contextual messaging
- Critical Result Notification of GPs
- Communication with Administrators
- Local MDT's with Case lists and patient information
- Significant finding communication
- Learning/interesting cases
- Second opinions

Administrators	<ul style="list-style-type: none"> ● Referrer communication ● Internal communication ● Doctor support ● Booking workflows and follow ups ● Communication with Primary Care/Specialists/Hospitals ● Liaison with Allied, insurers, etc in different systems
Referrers	<ul style="list-style-type: none"> ● Inbound comms via reports direct from PMS ● Liaison comms with Pathologist teams ● Referral inquiry ● Following up with patient presents and report not yet available ● Discussion around urgent findings / critical results with governance
Patients	<ul style="list-style-type: none"> ● Conversion and booking ● Questions about collection centres, opening hours ● Secure upload of referrals etc. via photos ● Receiving instructions, and 2-way feedback
Provider ↔ Hospitals	<ul style="list-style-type: none"> ● Ward communication ● VMO line of communication ● In-patient referral path and communication ● Handovers ● MDT's