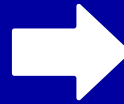# Foxo's Guest Chat

## Empower your referrers with just 1 click.
## No install. No integration. Easy.



### Easy to Deploy & Manage

No install for your referrers. No integrations. Cloud based, instant rollout and access to updates

### Reduce Abandoned Calls

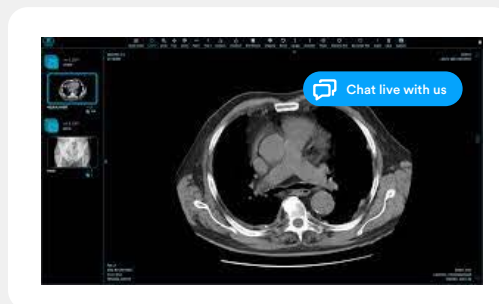Instantly deploy a dedicated VIP message, voice, or video service for your referrers.

### Reduce Referral Leakage

Direct communication and file sharing with referrers. Improve patient care coordination, reduce referral leakage and ensure critical results notification.



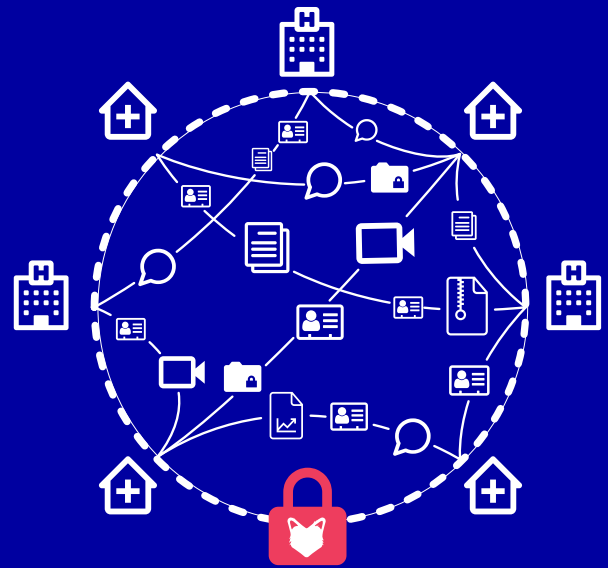**Launched from your Reports**

**Embedded in your PACs**

**Promoted direct**

**Visit Foxo.com/guest-chat**

**Foxo.com/demo**

# Built for Radiology



## Freequently Asked Questions:

### We don't want our doctors receiving direct messages

Your incoming referral communications can be sent to your clerical team and escalated or triaged to clinical teams as necessary.

### What are the workflows to resolve the incoming query?

Your Teams can be setup and mapped to your current workflows and staffing requirements. Incoming queries can be shared to other Foxo Teams (eg escallated to a Clinical team) and are escallated to SMS or email when urgent or missed.

### How can referrers access our Guest Chat service?

Guest Chat is launched from a simple link (URL or QR Code). This can be embedded in templates, reports, results, and pasted into emails or SMS. You can also configure your Guest Chat link to direct from a web URL such as www.ReferrerConcierge.chat. Guest Chat can also be launched from within the Zed viewer.

### How does identification work?

When your Referrer engages with your Guest Chat service, they must enter their full name, email address or mobile phone. We send them a 1-time pin for authentication (this is skipped when launched from Zed's image vierwer). Once your Referrer has entered the Chat, you may follow your current verification processes such as asking for their clinical identifiers.

Foxo.com/pricing

Foxo.com/demo

foxo.com