



Patient Card



What's in this Guide?

Content





What are Patient Cards?

- Patient Cards create a rich, contextual workspace for managing communication and collaboration about a patient record. They help clinical teams work efficiently by bringing together key information—such as clinical notes, files, media, and team conversations—in one central location. This improves visibility and reduces the need for fragmented or duplicate communication.
- Patient Cards can be created manually within Foxo or automatically populated through integration with your clinical system, supporting seamless workflows and reducing data entry.
- They can be attached to Messages, shared in Teams to facilitate multidisciplinary team communication, or sent as a Case into a Team for action and follow-up.



Key Benefits

- Reduce communication silos by consolidating all patient-related data and discussion in one place
- Improve care coordination across your teams
- Enhance efficiency through real-time updates, tagging, and media sharing
- Maintain a complete activity history with a built-in audit log

Patient list & management
 Hovering over the patient's name will display a checkbox to manage your patient list (bulk archive, mark as read etc).

Options
 Print, Leave, Archive or Copy the Patient Card here

Clinical Notes
 Add notes, record audio or @mention to share the Patient Card with others for rapid real-time discussion and collaboration

Media
 Any user with permissions can add files

Audit Log
 Comprehensive activity log including timestamps and permission

Tags
 Add tags to categorise and filter patients under 'All' (top left under 'Filter Patients')

Permission Management
 View and manage permissions

Primary Carer
 Owner of the Patient Card

Patient Demographics
 Populated manually or by system integration

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👉 Manually create a Patient Card in Foxo

1. Select the **Patients** menu item, then select the **plus icon**
2. Complete the Patient demographic and Clinical information (optional)
3. Click in **Show more** to expand more data fields
4. You now have two options:
 - a. Create the Patient Card
 - b. Send Patient directly to a Team (tick the 'Send Patient to Team' checkbox).

Search Foxo

Me Private notes

Patients

Cases

Teams & Organisations

MediCo Healthcare

General

Patient Chat

Referrer Concierge

Invite to Foxo

foxo

New Patient

First Name * required

Last Name * required

Gender

Unspecified

Date of Birth

Day Month Year

Enter Date

SHOW MORE

Clinical Information

Provider Number

You currently don't have any clinical locations with a provider number.
[Add a location](#)

☐ Send Patient to Team

Reset Create

Option A: Create a Patient Card

From here, you can:

- Add clinical notes
- Share it with other individuals by @mentioning them in the Clinical Notes.

Note: This will give them access to the Patient Card and the ability to add comments

- Record a voice note
- Create a Case and send to a Team
- Add tags to categorise
- Manage access permissions

The screenshot displays the 'Patient Card' for 'John Doe'. At the top, there are three buttons: 'Refer', 'Handover', and 'Create Case'. Below these, it shows 'Last Change: just now'. The 'Primary Carer' is listed as 'Adam Morris'. The 'Patient Information' section includes fields for Name (John Doe), Gender (Male), and DOB (12 Dec 1966). The 'Patient Identifiers' section shows 'ABC : 12345'. The 'Clinical Information' section has a text entry for 'Lung biopsy'. The 'Media' section shows a thumbnail of a medical scan. On the right side, there is a 'Clinical Notes' section with a prompt to 'Please review @Sarah Hillmann'. Below this, there are icons for a smiley face, a microphone, and a checkmark. A video player shows a recording by 'Adam Morris' dated '28 Nov 2023, 3:31 PM' with a duration of '0:00 / 0:03'. The interface includes 'Edit' and 'Upload' links for various sections.

Option B: Send Patient directly to a Team

Ticking the checkbox, enables the Case section where you can select the Team, you'd like to send the Patient Card to. Add a Case Subject and description (optional), attach files (optional) and prioritise as Normal, High or Urgent.

A member of the receiving Team can claim the Case and engage in a 1:1 conversation with you via the Case Chat. They will get access to the Patient Card and are able to add Clinical Notes and media.

The screenshot shows a mobile app interface for sending a patient to a team. At the top, a pink-bordered box contains a checked checkbox labeled "Send Patient to Team". Below this is a card for the "Radiologists of Medico Group" team, which includes a team icon, a close button, and a "Select Teams" button. The card also displays "Radiologists" and "3 members 1 open case". Below the team card is a text input field with the placeholder "Missing report". Underneath is a larger text area with the placeholder "Please provide asap". Below these fields are three buttons for prioritization: "Normal" (light blue), "High" (yellow), and "Urgent" (red). Below the priority buttons is an "Attach Media" button. At the bottom of the form are two buttons: "Reset" and "Create".

👉 Send Patient Card to Foxo via system integration (if applicable)

In your clinical system, look out for the ‘Send to Foxo’ icon.

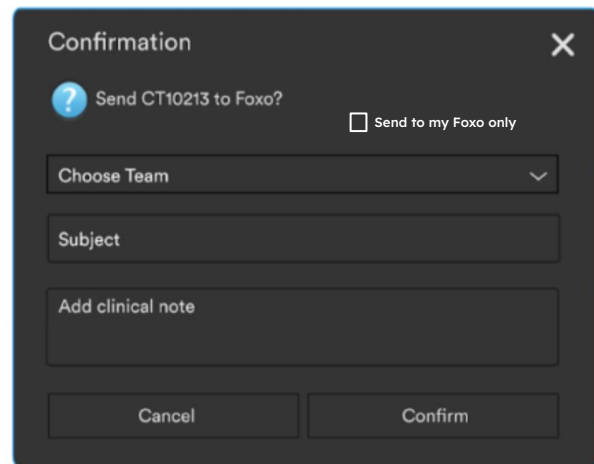
Note: The availability and location of the Foxo button may vary depending on the clinical system and the specific integration.

Once clicked, you might have two options*:

1. **Send to my Foxo:** This will send patient data to your patient list under the Patient menu (see *Option A above*)
2. **Send to Team:** This will send the patient data via a Case with the Patient Card attached to a Team (see *Option B above*).



 Send patient data to Foxo



Confirmation

Send CT10213 to Foxo? ☐ Send to my Foxo only

Choose Team

Subject

Add clinical note

Cancel Confirm

Help Hub

 www.foxo.com

 App.foxo.com

 hello@foxo.com

 foxo.com/ios

 foxo.com/android